

## PRIVATE MOBILE CONNECTION (formerly COMMERCIAL CONNECTIVITY SERVICES (CCS)) – DEDICATED APN ATTACHMENT

Last Revised April 16, 2021

**1. Private Mobile Connection - Dedicated APN.** Pursuant to the terms and conditions of the Agreement and this Attachment, AT&T will provide Private Mobile Connection – Dedicated APN to Customers that purchase AT&T Mobility Service.

**2. Definitions.** In addition to the defined terms found elsewhere in the Agreement, the following definitions apply to Private Mobile Connection – Dedicated APN.

**2.1 “APN”** means Access Point Name.

**2.2 “Private Mobile Connection – Dedicated APN”** means an APN dedicated to Customer with set features allowing Customer to isolate data traffic among specified IP addresses, provided by AT&T in accordance with the terms and conditions of this Attachment.

**2.3 “Connection Right”** means the right to connect to AT&T’s wireless network through Private Mobile Connection – Dedicated APN.

**2.4 “Host Application”** means a software or other enterprise application Customer intends to use in connection with Private Mobile Connection – Dedicated APN.

**2.5 “Internet”** means a network connecting many computer networks based on a common addressing system and communication protocol.

**2.6 “IP”** means Internet Protocol.

**2.7 “IP Charge” or “IP Charges”** means the monthly charges payable by Customer in connection with public static IP addresses or public dynamic IP addresses more fully described in §6 of this Attachment.

**2.8 “Set-Up Charge” or “Set-Up Charges”** means the set-up charges payable by Customer and related to Private Mobile Connection – Dedicated APN, all as more fully described in §6 of this Attachment.

**3. Connection Right and Limitations.**

**3.1 Connection Right.** Subject to the limitations set forth in § 3.2, AT&T hereby grants Customer a Connection Right for use with one or more Host Applications.

**3.2 Limitations.**

**3.2.1** The Host Application must be used solely in connection with the transmission of Customer’s data to and from Customer’s End Users using Service.

**3.2.2** Customer must not offer, resell, or otherwise make the Connection Right available to third parties.

**3.2.3** The Connection Right is not exclusive.

**3.2.4** Traffic originating from Customer's network may only be addressed to specified IP address ranges of its Equipment; traffic addressed to any other destinations will be silently discarded by AT&T's wireless network.

**3.2.5** The Connection Right must not be used to send SMS messages, and no data or other content may be passed via an SMS message, either from a Host Application to an End User's Equipment or from an End User's Equipment to a Host Application; provided, however, that Customer may use the Connection Right to send SMS messages solely as a signal to activate an End User's Equipment.

**3.2.6** Customer must only use equipment that meets quality standards set by the Federal Communications Commission and is certified by AT&T in advance of use. Customer agrees that AT&T has the absolute right to approve or disapprove any equipment used.

**3.2.7** Private Mobile Connection – Dedicated APN is only available with Internet connectivity.

#### **4. Customer's Responsibilities.**

##### **4.1 Host Applications.**

**4.1.1 Host Application Responsibility.** Customer must, at its own expense, develop, procure, implement and/or operate any and all Host Applications.

**4.1.2 Host Application Approval.** Customer acknowledges and agrees that deployment of Private Mobile Connection – Dedicated APN is subject to AT&T's review and approval of Customer's Host Applications. Customer must submit a written request for approval by AT&T prior to any modification of the network traffic profile or the addition of a new Host Application. In the event Customer modifies a Host Application without AT&T's prior written approval, or adds additional Host Applications or features to existing Host Applications without an AT&T approved customer order form for such modifications or additions, AT&T may immediately suspend or terminate the Connection Right.

**4.1.3 Host Application Testing.** AT&T reserves the right, but not the obligation, to test any Host Application prior to the initial connection or any time during the term of the Attachment to confirm that such Host Application is in compliance with the terms and conditions of the Agreement (including this Attachment).

**4.2 IP Addresses.** Customer acknowledges and agrees that it must have either public static IP addresses, private static IP addresses, public dynamic IP addresses or private dynamic IP addresses in connection with Private Mobile Connection – Dedicated APN.

**4.3 Technical Information.** When requested to do so by AT&T, Customer will submit in writing to AT&T technical information concerning Host Applications, including if applicable (i) any name of the middleware product to be used in connection with the applicable software and/or service, (ii) the middleware options that the application software and/or service is using (where multiple communications options are supported in such middleware), (iii) the actual or projected average message size (uplink and downlink) submitted to the middleware by the application software and/or service, (iv) on a per user basis, the actual or projected average number of messages, uplink and downlink, submitted to the middleware by the application software and/or service per peak user hour, and (v) the application software's retry algorithm for addressing situations where transmission of messages has been aborted by the middleware or for which an application software level response time, uplink or downlink, has been exceeded. Customer agrees AT&T has the right at any time, but not the obligation, to audit Customer's Host Applications with regard to its interactions on the AT&T wireless network. If AT&T determines that use of a Host Application is or may be detrimental to the AT&T wireless network or may have a detrimental effect upon service levels experienced by other users of the AT&T wireless network,

Customer will modify the same as required by AT&T at Customer's expense and AT&T has the right, but not the obligation, to suspend the applicable Connection Right granted herein, until such time as the modifications requested by AT&T have been accepted by AT&T and implemented by the Customer.

**4.4 Connectivity Guides.** If Host Applications do not comply with the Private Mobile Connection Connectivity Guide, or in the case of SMS push via SMPP protocol, the Private Mobile Connection SMS Push ESME Guide, both of which are incorporated herein by reference, then AT&T may terminate the applicable Connection Right and/or terminate Service to any End Users. Customer should contact its AT&T sales representative for copies of both Guides.

**4.5 Security.** Customer is solely responsible for maintaining security for connectivity between Customer's network and AT&T's wireless network. Customer must comply with all reasonable security requirements and procedures established by AT&T and provided to Customer, and must use an industry standard virus protection program on all networks that Customer maintains that may be accessed by Private Mobile Connection – Dedicated APN. All corresponding interconnections are subject to and will go through the appropriate AT&T firewall. If AT&T believes that a connection is insecure, a logical or physical audit may occur. AT&T will gather information relating to Customer's access to AT&T's wireless network, systems, or applications. This information may be collected, retained, and analyzed to identify potential security risks. Customer understands and agrees that AT&T may suspend or terminate Private Mobile Connection – Dedicated APN in its sole discretion without notice. In the event of termination or suspension of Private Mobile Connection – Dedicated APN, Customer will not be responsible for the performance of any obligations pursuant to this Attachment that cannot reasonably be performed without Private Mobile Connection – Dedicated APN.

**4.6 Customer Contact; Test and Turn-Up.** Customer must designate a Customer representative ("Customer Contact") with responsibility for assisting AT&T, during a mutually agreeable time and upon reasonable prior notice from AT&T, in the testing and deployment of Private Mobile Connection – Dedicated APN (the "Test and Turn-Up"). The Customer Contact's responsibilities with regard to Test and Turn-Up include, among other things: (a) validating that the Private Mobile Connection – Dedicated APN works properly and permits access to Customer's network and the Host Application, and (b) authorizing the final deployment of the Private Mobile Connection – Dedicated APN. The Private Mobile Connection – Dedicated APN will not be operational until the Customer Contact has participated in and approved all aspects of the Test and Turn-Up.

**4.7 Liability.** Notwithstanding anything in the Agreement (including this Attachment) to the contrary and without limitation as to the nature or amount of damages, Customer will be liable for all loss, costs and damages caused to AT&T's wireless network or other AT&T facilities through Private Mobile Connection – Dedicated APN.

**5. AT&T's Responsibilities.** AT&T will establish and facilitate Private Mobile Connection – Dedicated APN in accordance with the terms and conditions of this Attachment.

**6. Charges/Payments.** Customer must pay AT&T the Set-Up Charges and IP Charges set forth in this §6.

**6.1 Set-Up Charges.**

Private Mobile Connection – Dedicated APN Set-Up Charge	\$250.00
SMPP Set-Up Charge (GPRS Wake-Up Only)	\$1,995.00
Static IP Address Set-Up Charge (Per Pool Set-Up Instance)	\$500.00

**6.2 IP Charges.**

**6.2.1** Customer must pay AT&T a monthly IP Charge of \$6 per public IP address provided by AT&T (static or dynamic).

**7. Support.** AT&T will provide Customer Private Mobile Connection – Dedicated APN support through a toll free number to the applicable Customer Care representative twenty-four (24) hours per day, seven (7) days a week.

**8. Warranty Disclaimer. FOR PURPOSES OF WARRANTIES AND CORRESPONDING DISCLAIMERS UNDER THE AGREEMENT, “SERVICE” INCLUDES THE CONNECTION RIGHT AND ALL SERVICES PROVIDED IN CONNECTION WITH Private Mobile Connection – DEDICATED APN.**

**9. Incorporation of Agreement.** The terms, conditions and defined terms set forth in all documents comprising the Agreement (including, without limitation, this Attachment) apply throughout all such documents. In the event of any expressly conflicting provisions between this Attachment and the remainder of the Agreement with respect to the subject matter of this Attachment, the terms and conditions of this Attachment control but only with respect to Private Mobile Connection – Dedicated APN.