

# AT&T Business Trade-in<sup>®</sup>

## Why is AT&T the best option to trade in your outdated devices?

- We are the first company to offer **Expedited Credits** for business customers. Receive value from your qualified trade-ins as soon as they are shipped to us. No more waiting for your credits to be applied. \*
- Our trade-in program uses an **R2V3-certified facility** and our data sanitization process is compliant with NIST (National Institute of Standards & Technology) 800-88 Guidelines for Media Sanitization. A certificate of destruction and erasure for your old devices is available upon request.
- We are committed to responsible electronics recycling practices and have a **zero-landfill policy** where we aim to divert nearly all waste away from landfills.
- We offer a competitive value for your trade-in and accept devices from other carriers. Our straightforward process puts your interests first.

\* Only available for customers participating in, and eligible for, a national promotion.

# The AT&T Business Trade-in<sup>®</sup> program offers two options

## Choose the one that fits your business needs

### Business National Promotion

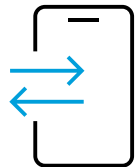
Discounts applied for eligible equipment

Popular with small and medium-sized businesses

Order your new device with an installment plan and choose the trade-in promotion. Shipping materials will be sent to you.

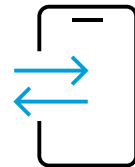


Provide your old device's IMEI, CTN and answer a few questions about the condition of your old device.



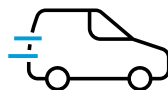
Transfer your data to your new device and disable "Find My iPhone" or "Find My Mobile" (Android). Remove any MDM.

If access locks are not turned off, trade-in value will be reduced.



Send device(s) within 30 days of when new device shipped or picked up in retail store.

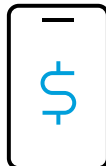
To reprint shipping label, scan the QR code or [click here](#). Ship one device per box.



Ship your device(s) within 30 days of receiving the shipping materials.

If you need another shipping label, please call 877-278-6009. Ship one device per box

Expedited credit, if eligible, will be applied as soon as device is shipped to us.



Credit applied to account within 1-3 billing cycles from the date we receive your old device.

Credit may be adjusted if returned device differs from description or MDM is not removed.

We use a SERI R2V3-certified facility for responsible electronics reuse and recycling practices. We have a **zero-landfill policy** where we aim to divert nearly all waste away from landfills. To learn more about the AT&T Business Trade-in<sup>®</sup> program, please call 1-800-331-0500.